

ABSTRACT

A methodology for engineering or re-engineering workflow management strategy, in furtherance of business excellence, is especially suitable for an organization whose business operations involve machinery. The methodology includes the identification of internal and/or external core functions, the preparation of individual written reports each pertaining to a different core function, the assimilation of such reports into a manual for use by the entire organization, the formation of such organization into internal and/or external core function units (which, typically, are at least substantially in accordance with the previously identified core functions), and the creation of one or more modes of systematic communication among the core function units. Suggested internal core functions include facilities, budget and contracts. Suggested external core functions include life cycle management, acquisition, research and development, test and evaluation, in-service engineering, integrating logistic support, program management and platform management.

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